

September 5, 2018

Prior Authorization Enforcement Effective September 17, 2018

Dear Provider,

Effective 9/17/18, Health Services for Children with Special Needs, Inc. (HSCSN) will be strictly enforcing prior authorization requirements. This notification does not represent a change in policy.

For services requiring prior authorization, authorization must be requested before the start of service. Services that require prior authorization will be denied if authorization is not in place at the time of claim submission.

To request Prior Authorization, submit your request via e-mail, or fax:

• Fax: 202-721-7190

E-mail: UM@hschealth.org

Prior Authorization is not required for emergency care. Services requiring prior authorization include but are not limited to: ABA therapy, Speech Therapy, Physical Therapy, Occupational Therapy, Home Health Care Services, Durable Medical Equipment and Medical Supplies, Respite Care, Psychological testing, Elective Procedures and Surgeries.

Participating providers are contractually obligated to meet these requirements. For additional information regarding this and other policies you can visit our HSCSN website at https://www.hschealth.org/health-providers/current-hscsn-providers. Here you will find online resources that provide relevant information and will keep you up to date with the latest provider news from HSCSN.

Best Regards,

Nadine Coy

Senior Director of Provider Affairs