

June 20, 2019

Dear Providers:

As we continue to explore opportunities to reduce the administrative burden for you and create efficiencies, Health Services for Children with Special Needs (HSCSN) is introducing a change to the authorization summary for speech therapy, occupational therapy and physical therapy. This letter is to notify you of changes to HSCSN's authorization summary document utilizing the service group concept. Service groups are categories of service codes (CPT/HCPCS codes).

Effective 7/1/2019, the authorization summary for PT, OT, and ST will use service groups to describe the service being authorized. Therapy authorization summaries will include two types of service groups: evaluations and treatment. Treatment service groups will include all therapy codes for the discipline as well as applicable modalities. At this time, the process for EI authorizations remains unchanged and are not subject to the introduction of service groups.

There will be no changes in your current billing process as well as no change to your authorization request process. The change is in the look of the authorization summary and how authorizations are described.

Prior Authorization Reminders

As a reminder, effective September 17, 2018, HSCSN began strict enforcement of prior authorization requirements. All requests for PT, OT, and ST require Prior Authorization. HSCSN will not back date any request for prior authorization.

Sincerely,

Kiesle M. Smith

Kiesha M. Smith, MBA, RN Director Utilization Management

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