

Prior Authorization Summary Report

Health Services for Children with Special Needs (HSCSN) | Calendar Year Data

30,093

Total PA Requests

29,959

Standard Requests

134

Expedited Requests

96%

Standard Approval Rate

99%

Expedited Approval Rate

A | Service Information & URLs

Service Type	List of all items and services (excluding drugs) requiring prior authorization	https://hscsnhealthplan.org/enrol/hscsn-services-list
URL for PA Data on Plan Website	Required per 42 CFR 438.210(f)	https://hscsnhealthplan.org/enrol/hscsn-services-list
URL for List of PA-Subject Services	Required per 42 CFR 438.210(f)(1)	https://hscsnhealthplan.org/enrol/hscsn-services-list

B | Standard Prior Authorization Requests

Total Standard PA Requests Received	Total number of standard PA requests received during the prior calendar year	29,959
Approved (%)	Percentage of standard PA requests fully approved	96%
Denied (%)	Percentage of standard PA requests fully or partially denied	4%
Approved After Appeal (%)	Percentage approved after appeal	0%
Average Time to Decision	Average number of days between submission and decision	7 days
Median Time to Decision	Median number of days between submission and decision	3 days

C | Expedited Prior Authorization Requests

Total Expedited PA Requests Received	Total number of expedited PA requests received during the prior calendar year	134
Approved (%)	Percentage of expedited PA requests approved	99%

Denied (%)	Percentage of expedited PA requests denied	1%
Average Time to Decision	Average number of hours between submission and decision	26 hours
Median Time to Decision	Median number of hours between submission and decision	22 hours

D | Extended Timeframe Requests

PA Requests Approved with Extended Timeframe (%)	Percentage of total PA requests for which the timeframe was extended and the request was approved	0%
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